Pan American Life Insurance Company
Group Sponsored E&O Program

Spend More of Your Time Growing Your Business and Less Time Dealing with E&O Insurance:
• Fast, easy-to-obtain coverage through online enrollment or one-page enrollment form; no multi-page application required.
• Certificates of Insurance issued immediately so you won’t lose business waiting for your application to be processed, underwritten and/or quoted.
• Get assistance with enrollment and have your questions answered by a knowledgeable Customer Care staff: 800-745-7189.
• Paper enrollment materials available for download.

Improve the Cash Flow of Your Business:
• Two Tiers of coverage mean you only pay for the coverage you need.
• Installment plans available at renewal using your credit card or ACH (Debit to Checking) if enrolling online.
• Deductible as low as $500 per claim.

Have Peace of Mind in Uncertain Times:
• This program is underwritten by an A rated, admitted carrier.
• Lancer Claims Services is an experienced E&O claims administrator that has expertise specific to Agents and Registered Representatives.

Take 10 minutes, Go Online & Enroll Today!
www.calsurance.com/panamlife
Pan American Life Insurance Company
E&O Program
Outline of Coverage

Policy Period:
April 1, 2012 to January 1, 2013

Insurer:
American Automobile Insurance Company
A Fireman’s Fund Insurance Company
2011 A.M. Best's A (Excellent): XV

“The information obtained from A.M. Best dated December 19, 2011 is not in any way CalSurance’s® warranty or guaranty of the financial stability of the insurer in question, and that the information is current only as of the date of publication.”

Policy Number:
ME07318460-PA

Risk Purchasing Group Membership:
By applying for this insurance, agents are applying for membership in the Financial Sales Professionals Risk Purchasing Group, a group formed and operating pursuant to the Liability Risk Retention Act of 1986 (15 USC 3901 et seq.). There is no additional charge for this membership.

Named Insured:
Life and Health Insurance Agents who are eligible and enroll as members of The Financial Sales Professionals Risk Purchasing Group.

Additional Insureds:
Insured Agent's Business Entity
Partners
Administrators
Officers
Heirs/Executors
Directors
Employees of Agents

Limit of Liability (Defense Costs are within the Limits)
$1,000,000 Each Claim/$1,000,000 Aggregate; or
$1,000,000 Each Claim/$2,000,000 Aggregate; or
$1,000,000 Each Claim/$3,000,000 Aggregate.

Deductible: (See Covered Products, applies to Damages and Defense Costs.)

Retroactive Date:
Date of first continuous claims made Life Insurance Agents’ Errors & Omissions Liability Policy

Professional Services:
• Sales and/or servicing of a covered product (see below)
• The following additional services when related to a covered product:
  ➢ Providing advice or consultation (including financial planning)
  ➢ Assisting a client in obtaining premium financing
  ➢ Notary Public
• Personal Injury as defined in the policy
• Failure to supervise, manage or train

Covered Product (depends on level of coverage selected). In all cases, Covered Product does not include Multiple Employer Welfare Arrangements, 412(i), 419 plans or Mutual Funds.

Level I
Life (other than Variable Life), Accident & Health, Long Term Care, Medicare Supplement, Disability Income, Fully Insured Group A&H. A $500 deductible applies to these products.

Level II (includes Level I products plus):
Fixed Annuities, Equity Indexed Annuities. A $2,500 deductible applies to these products.

Note: Mutual Funds are not a covered product under this policy.

Extended Reporting Period:
If termination of coverage is in conjunction with retirement, disability or death, the following ERP options are available for purchase:
- 1 year at 100% of expiring annual premium;
- 2 years at 150% of expiring annual premium;
- 3 years at 200% of expiring annual premium;
- 4 years at 250% of expiring annual premium;
- 5 years at 300% of expiring annual premium; or
- 10 years at 500% of expiring annual premium.

Claims Administration:
Lancer Claim Services
A Division of Brown & Brown Program Insurance Services, Inc.
681 S. Parker Street, Suite 300
Orange, CA 92868
(800) 821-0540

Program Administration:
CalSurance Associates
A Division of Brown & Brown Program Insurance Services, Inc.
California License Number 0802587

Please review the attached program materials. A complete copy of the specimen policy is available by calling 800-745-7189 or by visiting www.calsurance.com/panamlife
Exclusions (including, but not limited to):

We shall not be liable to make any payment for Loss in connection with any Claim:

A. Based upon or arising out of any dishonest, fraudulent, criminal, malicious, intentional or willful act or omission by any Insured or any loss expected or intended by any Insured; provided, however, this exclusion shall not apply unless there is a judgment, final adjudication or admission adverse to such Insured establishing that such Insured committed such conduct;

B. Based upon or arising out of any Insured gaining in fact any personal profit or advantage to which such Insured was not legally entitled;

C. Based upon, arising out of or in any way involving:
   1. Bodily injury, including sickness, injury, disease or death of any person, provided, however, this exclusion shall not apply to emotional distress or mental anguish solely based upon or arising out of the Insured’s rendering of or failure to render Professional Services; or
   2. Damage to or destruction of any property, including loss of use thereof;

D. Based upon, arising out of or in any way involving any actual or alleged infringement of copyright, patent, trademark, trade name, trade dress, service mark or misappropriation of ideas or trade secrets, piracy or plagiarism;

E. Based upon, arising out of or in any way involving:
   1. Any pension, welfare or benefit plan organized for the benefit of employees of the Insured; or
   2. Any Insured’s obligations or services as a fiduciary or trustee under the Employee Retirement Income Security Act of 1974, the Consolidated Omnibus Budget Reconciliation Act of 1985, the Pension Benefits Act, including any rules or regulations promulgated under any of the foregoing, or any similar provisions of any state statutory law or common law;

F. Based upon, arising out of or in any way involving any Insured’s actions, activities, responsibilities or duties as a third party administrator of any plan, whether insured or self insured;

G. Based upon, arising out of or in any way involving any:
   1. Liability of others assumed by any Insured in a written or oral contract or agreement;
   2. Actual or alleged liability of any Insured under any written or oral contract or agreement; Provided, however, this exclusion shall not apply to liability of any Insured which would exist in the absence of such contract or agreement;

H. Based upon, arising out of or in any way involving any actual or alleged warranty, promise, guarantee or representation as to the value or yield of any Covered Products or as to non-guaranteed interest rates or future premium payments;

I. Based upon, arising out of or in any way involving any actual or alleged:
   1. Liability for any employment-related practices, acts or omissions, whether in violation of contract or statutory or common law, including without limitation: refusal to employ; wrongful termination of employment; discrimination or harassment of any kind; breach of employment contract; wrongful demotion, evaluation, reassignment or discipline; defamation, slander or libel; invasion of privacy, infliction of emotional distress; invasion of privacy; or retaliation; or
   2. Discrimination or harassment of any kind, other than any discrimination or harassment excluded in 1. above, against any person or entity;

J. Based upon, arising out of or in any way involving any services performed by the Insured, whether or not the Insured is licensed as such, as:
   1. an accountant, architect, actuary, tax preparer or advisor except for tax advice provided directly concerning a Covered Product, attorney, real estate agent or broker;
   2. engineer, a financial planner or registered investment adviser, except as to services directly related to a Covered Product.

K. Based upon, arising out:
   1. The collection, payment or return of, or the failure to collect, pay or return, any commission, fee, tax, or premium;
   2. Any dispute with another insurance agent or broker, including, but not limited to, any dispute concerning commissions, fees, client lists or entitlements; or
   3. Any commingling, misappropriation or conversion of Client funds;

L. Based upon, arising out of in any way involving any actual or alleged unauthorized use or release of any confidential or private information pertaining to any Client, any director, manager, partner, member, officer or employee of any Client or any family member of any such person;

M. *Based upon, arising out of in any way involving any bankruptcy, receivership, conservatorship, insolvency, or financial inability to pay of any organization, including but not limited to a Product Provider, regardless of when the financial impairment of such organization began and whether or not any Insured was aware or could have been aware of the financial impairment of such organization; provide, however, this exclusion shall not apply if at the time of the Wrongful Act the Product Provider was:
   1. An admitted Property Casualty Insurance Company Rated B+ or better by A.M. Best Company, or a Life Insurance/Accident and Health Insurance Company rated A- or better by A.M. Best Company;
   2. A non-admitted insurance company rated A- or better by A.M. Best Company that is also authorized to conduct business in the applicable state in which the Covered Product involved was sold, placed or obtained, or;
   3. The Product Provider was a County Mutual reinsured by carriers rated B+ or better by A.M. Best Company, or was part of the Iowa Communities Assurance Pools (ICAPS);

N. Based upon, arising out of in any way involving the direct or indirect placement of, or any recommendation to place, any Client’s insurance, coverage, funds, premium, or product with or in any Product Provider, entity or vehicle not licensed to transact such business in the state or jurisdiction in which such business was conducted; provided, however, this exclusion shall not apply with respect to any Product Provider authorized or approved as a surplus lines insurer or carrier in the state or jurisdiction in which such business was conducted;

O. Based upon, arising out of in any way involving any promissory notes, viatical or life settlements a investments or contracts or viatical investment pools or any securities (as defined in the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Company Act of 1940, and the Investment Advisers Act of 1940, and any amendments thereto) backed by viatical settlements, commodities, commodity future contracts, or option contracts;

P. Based upon, arising out of in any way involving the offering, sale or servicing of any structured settlement; provided, however, this exclusion shall not apply to a Claim solely based upon or arising out of the selling or servicing of a Covered Product utilized to fund a structured settlement;

Q. Based upon or arising out of:
   1. Any Wrongful Act or any fact, circumstance or situation which has been the subject of any notice given under any insurance policy prior to the Inception date of this Policy;
   2. Any Wrongful Act whenever occurring, which, together with a Wrongful Act which has been the subject of such notice, would constitute Interrelated Wrongful Acts; or
   3. Any Wrongful Act of which the Insured had actual or constructive knowledge as of the Inception of this Policy and which could have reasonably been expected to result in a Claim;

R. For Personal Injury based upon or arising out of:
   1. The oral or written publication of material, if done by or at the direction of the Insured with knowledge of its falsity; or
   2. The oral or written publication of material whose first publication took place before the Retroactive Date;

S. By or on behalf of the Sponsoring Company or any Agent; provided, however, this exclusion shall not apply to a Claim brought in the form of a cross-claim or third-party claim arising from a Claim made against such Sponsoring Company or Agent that is other wise covered under this Policy;

T. Based upon, arising out of in any way involving any actual, alleged or threatened discharge, dispersal, seepage, migration, release or escape of any solid, liquid, gaseous, thermal, or aural irritant, pollutant, contaminant, including but not limited to, noise, light, lead, asbestos, smoke, vapor, soot, fumes, acids, alkalis, chemicals, or waste materials (including those that are or are to be stored, recycled, reconditioned or reclaimed), into or upon land, air, water or property; or

U. Based upon, arising out of in any way involving any nuclear reaction, radiation, radioactive contamination or radioactive substance, in any form, no matter how emitted.

*A note about Exclusion M. This exclusion does not impact claims resulting from causes other than those cited in the exclusion (e.g. suitability, negligence, etc.)
Pan American Life Insurance Company
Enrollment Form
Claims Made & Reported Errors & Omissions Coverage
Policy Period: April 1, 2012 to January 1, 2013

By purchasing this insurance, agents become members of the Financial Sales Professionals Purchasing Group, a group formed and operating pursuant to the Liability Risk Retention Act of 1986 (15 USC 3901 et seq.). There is no additional charge for membership.

Instructions........................................... ALL sections must be completed. Incomplete forms will take additional time to process. Please allow up to ten (10) business days for processing.
Return this form along with payment to:
CalSurance Associates, A Division of Brown & Brown Program Insurance Services, Inc., P.O. Box 7048, Orange, CA 92863-7048

Coverage Questions.................................. CalSurance Associates, A Division of Brown & Brown Program Insurance Services, Inc.* at (800) 745-7189 or email at info@calsurance.com

Section 1 - Your Information (Please Print Clearly)

First Name Last Name
Street Address
Mailing Address (if different than street address)
City State Zip Code
Contact Phone Number
Fax Number
E-mail

XX x x x - x x - x x x x x x
Last Four (4) Digits of Social Security Number Birth Month & Birth Year

Section 2 - Eligibility Information

(If you answer “No/Disagree” to any of these questions, you are not eligible for this E&O Program)
1. Are you a licensed life & health insurance agent? Yes/Agree No/Disagree
2. My total annual commission derived from the sales, service of Life, Accident & Health, Fixed Annuity or Equity Indexed Annuity products, Variable Life or Variable Annuity products does not exceed $1,000,000. Yes/Agree No/Disagree
3. My total annual commissions from the sale/serviceing of fully insured Group Accident & Health insurance products does not exceed 50% of total annual commission. Yes/Agree No/Disagree
4. I have no pending or prior E&O claims in the past five (5) years. Yes/Agree No/Disagree
5. I am unaware of any incident or circumstance that may give rise to an E&O claim. Yes/Agree No/Disagree
6. I have never been the subject of a reprisand, a regulatory or disciplinary action or criminal action by any federal, state or local authority, or by any self-governing, regulatory body or bodies, as a result of my professional services. Yes/Agree No/Disagree
7. I do not operate as a marketing organization or wholesaler. Yes/Agree No/Disagree
8. I have never had an insurance company terminate my agent or general agent contract for "cause", as that term is defined by the insurance company or agent contract, including contract termination as a result of a regulatory or disciplinary action or criminal action by any federal, state or local authorities or by any self-governing, regulatory body or bodies, as a result of my professional services. Yes/Agree No/Disagree

Section 3 - Effective Date and Amount Due

Effective Date of Coverage

Notice: Effective date of coverage cannot be prior to your date of contract with the sponsor and cannot be backdated to a prior month.

Limit Options:
(Please Select One)

$1,000,000/$1,000,000
$1,000,000/$2,000,000
$1,000,000/$3,000,000

Coverage Options:
(Please Select One)

Level I: Life and Health Products
Level II: Includes Coverage Level I plus Fixed and Equity Indexed Annuities

Please refer to the policy for actual terms and conditions.
Enter amount from PREMIUM TABLE (included in this packet) which corresponds to the above selections: $

Section 4 - Payment Options

Installment options via Credit Card and ACH (Debit to Checking) are only available online: www.calsurance.com/panamlife

Make Checks payable to CalSurance Associates for the full premium.

Mail Check and Enrollment Form to: CalSurance Associates
A Division of Brown & Brown Program Insurance Services, Inc.
P.O. Box 7048, Orange, CA 92863-7048

Section 5 - Notices and Warranties

NOTICE: I must be a currently affiliated agent with Pan American Life Insurance Company to be eligible for this program. Otherwise, I will not be considered an Insured under this program and no claims made against me will be covered.

I warrant that I am currently affiliated with Pan American Life Insurance Company.

NOTICE: This is a claims made and reported policy. If I have knowledge of any claim or incident that could give rise to a claim under the proposed policy and any claim or action arises therefrom, it is excluded from coverage for which this form applies. A potential gap in coverage may occur if I elect an effective date that is not continuous with my prior expiration date, and may result in the denial of a claim.

I warrant that I have no knowledge of any pending claim or incident that could give rise to a claim under the proposed policy.

I acknowledge that the specimen policy and program materials have been delivered to me via www.calsurance.com/panamlife and I have reviewed these documents prior to enrolling in the program.

I warrant and represent that the above statements are true and that I have not suppressed or misstated any material facts and I agree that this application shall be the basis of the contract with the company issuing the policy. It is understood that completion of this application does not bind the company to issue or the applicant to purchase the insurance.

I have read the above notices and warranties and agree.

Agent’s Signature: Today’s Date

Section 6 - Questions

IF YOU HAVE ANY QUESTIONS, PLEASE CALL:
CalSurance Associates
A Division of Brown & Brown Program Insurance Services Inc.
(800) 745-7189
CUSTOMER SERVICE HOURS: 7:00 A.M. TO 5:00 P.M. (PST)
MAIL: INFO@calsurance.com

* It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

CalSurance Associates
A Division of Brown & Brown Program Insurance Services, Inc.
California License # 0B02587

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Simply follow the steps below to easily enroll in the Agents E&O Program.

Should you currently have other coverage, you don’t have to pass up the great benefits of this plan.

1. All eligible agents may join during the Open Enrollment Period ending April 30, 2012. After that date, enrollment will be limited to agents with other expiring coverage.

2. Identify the month of your expiring coverage.

3. Complete the enrollment form using the premium matrix below. You may also enroll online at www.calsurance.com/panamlife. Installment Plans available online.

4. Sign and date the enrollment form, and enclose your check, if appropriate.

5. To avoid “gaps” in your other expiring coverage, keep in mind the E&O coverage under this program cannot be effective prior to the first of the month in which you enroll.

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<th>Coverage Level II</th>
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Above rates include a $35 administration fee.

*Note: Policy period for 2012 enrolling agents is 9 months and premiums are pro-rated according to enrollment month.*